

# SMARTCITY

## EXPO WORLD CONGRESS



### COLLABORATIVE POLICY

### When Civic Participation Becomes Co-Creation

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*POLIMI DESIS Lab*

## DESIGN FOR SOCIAL INNOVATION AND SUSTAINABILITY

We research about design for social innovation and sustainability,  
strategic and service design, methods and tools of co-design

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Since 2013

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DIPARTIMENTO

PERSONE

RICERCA

PUBBLICAZIONI

FORMAZIONE

LABORATORI

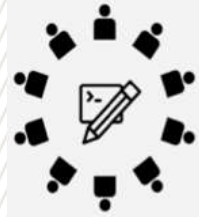
INTERNAZIONALIZZAZIONE

SERVIZI ALLE IMPRESE

**Citizen participation and co-creation  
are powerful means to tackle  
the most pressing social issues.**



**Currently many participation and co-creation formats are emerging, especially at a local and city level.**



**They may be digital, physical, quantitative, qualitative...**



**workshops**



**creative meetings**



**civic hackathons**



**co-design sessions**





# Decidim la Barcelona que volem

participation platforms

## Participez à l'élaboration de la loi

Parlement & Cítoyens permet aux citoyens et aux parlementaires de rechercher ensemble les solutions aux problèmes de notre pays



Participer

surveys

VUOI FARE UNA SEGNALAZIONE, DIALOGARE CON I CITTADINI O CON GLI AMMINISTRATORI COMUNALI? SCEGLI LO SPAZIO GIUSTO

PartecipAmbiente



Milano



Città Metropolitana



digital consultations

Eres una pieza clave para las propuestas ciudadanas

## Súmate a los 27.000 apoyos

Apoya ahora



forums

Propuestas más activas

Debates más activos

## A list of issues to discuss..

*inclusion* <.....> *exclusion*

*process* <.....> *results*

*bottom-up* <.....> *top-down*

*occasionality* <.....> *regularity*

*co-creation* <.....> *co-production*



**inclusion**



**exclusion**



**process**



**results**

**bottom-up**



**top-down**



**occasionality**



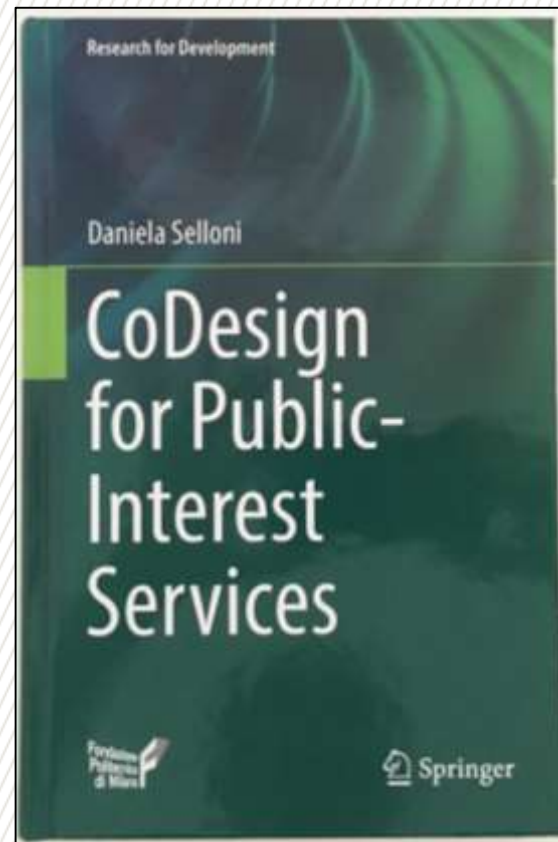
**regularity**

**co-creation**



**co-production**

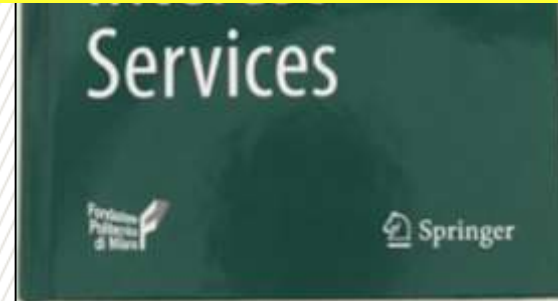




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# Co-creation might become a new “public service” ?





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