

IS YOUR **DIGITAL BADGE** READY ON THE APP ?

Download the app and Log in with the username and password that you used to purchase your pass.



REGISTERED FOR THE EVENT YET?

NO. BUY YOUR PASS [HERE](#) AT THE VISITOR AREA

Remember to use your invitation or discount code if you received one.

YES. LOG IN THE APP WITH THE SAME CREDENTIALS YOU USED TO REGISTER TO ACCESS YOUR DIGITAL BADGE.

ARE YOU HAVING ISSUES ACCESSING YOUR DIGITAL BADGE?

Check if you received our “Thank you for registering” email when you booked your pass.

A. REGISTRATION EMAIL NOT RECEIVED

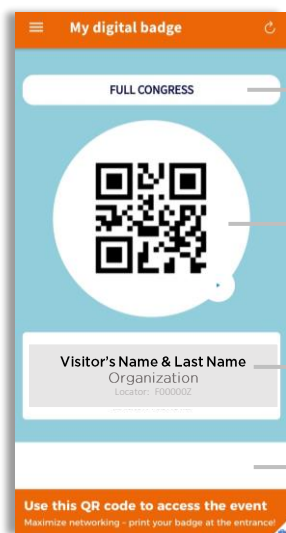
You might not have completed the purchase. Access your [Visitor Area](#) and follow the steps to do so.

B. REGISTRATION EMAIL RECEIVED

Make sure you log in with the same credentials you used when you booked your pass. You can ask for a one-time code if you don't remember your password.

YOUR DIGITAL BADGE

Once you are logged in, click on “Access my Digital Badge” on the app's homepage or open the side menu and then click on “My Digital Badge”. You can now access the venue!



PASS type

Scan this QR code to access the venue

Visitor's information

If you purchase access to specific Congress sessions with a Visitor Pass, they will appear here.

IMPORTANT:

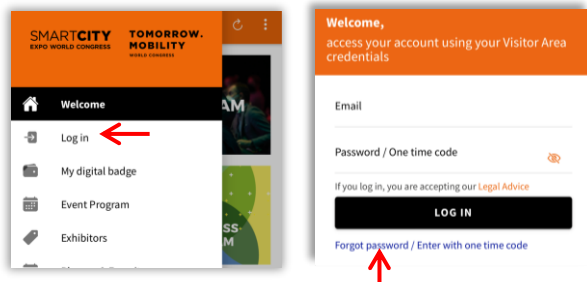
Please note that you will be asked to show your Digital Badge from the app on the first day. There will be Wi-Fi available so you can access it without any extra phone charges.

WHAT IF YOU DIDN'T CREATE A PASSWORD WHEN PURCHASING YOUR BADGE?

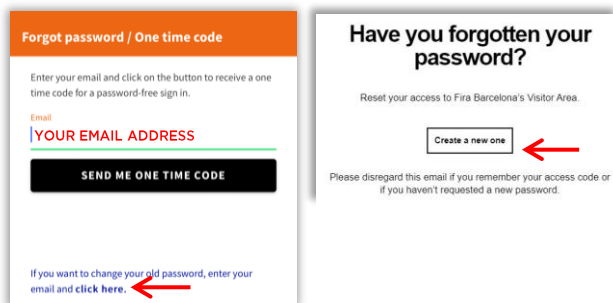
For security reasons, if someone else purchases your pass, they won't be able to create a password for you. You can still retrieve your Digital Badge by accessing the app and either:

A. CREATE A NEW PASSWORD

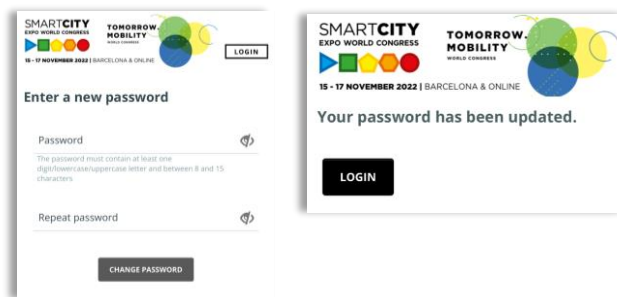
1. "Log in" on the side menu and then click on "Forgot Password":



2. Enter the email used during the registration and click on "click here" to immediately receive instructions (please check your spam folder). From the email, you will be redirected to the Visitor Area.

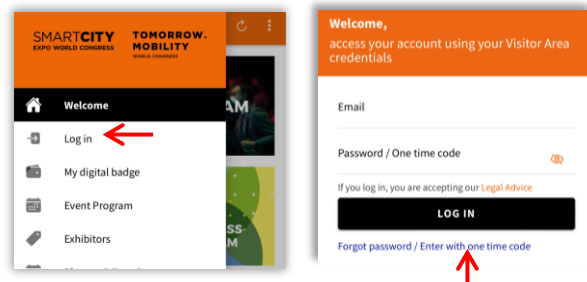


3. Create a new password and go back to the app to finish logging in.

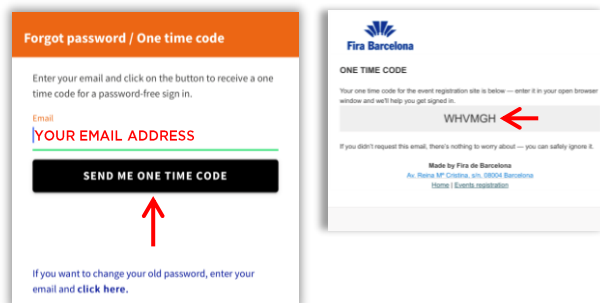


B. LOG IN WITH A ONE TIME CODE

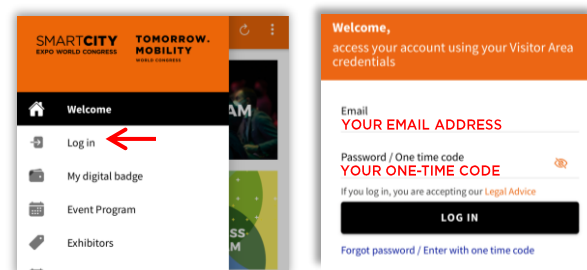
1. "Log in" on the side menu and then click on "Forgot Password":



2. Enter the email used during the registration and click on "Send me a one-time code" to immediately receive it (please check your spam folder).








3. Go back to the app. Use the same email address and the code received to Log in.



Do you need support in any of these steps?

You can call +34 93 233 20 00 or approach someone from our staff at the event.

MAKE THE MOST OF THE EVENT APP!

-  Discover the **full congress program, side events & activities**, plus the whole speaker lineup!
-  Make meaningful connections in one click with the **networking tool**
-  Check the interactive **venue map** to find the location of the different event areas
-  Browse the **exhibitors list** and discover the solutions they're showcasing
-  Personalize your experience with the **planner & favorites**, and save your must-see sessions, speakers, and exhibitors

ACTIVATE YOUR NETWORKING TOOL

1. 2. 3. 4.

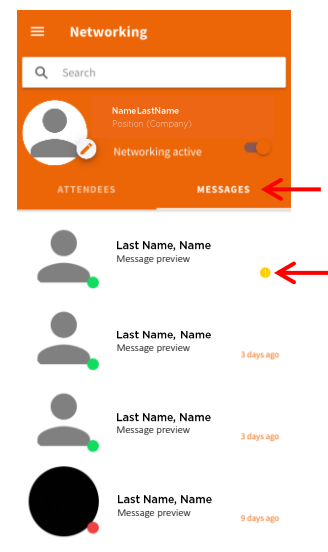
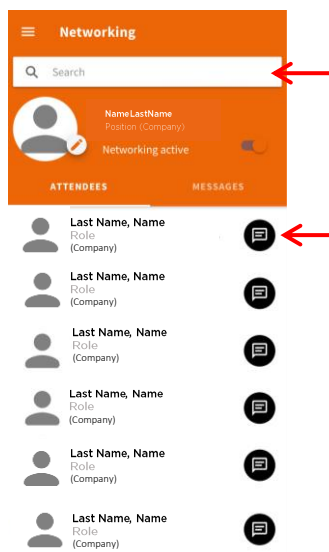
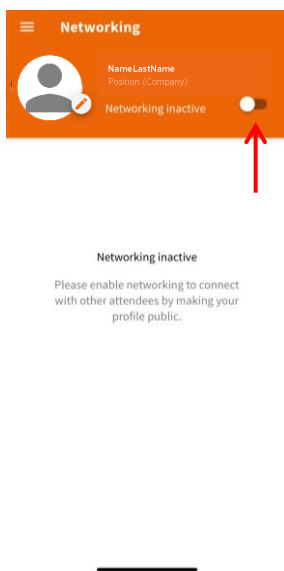
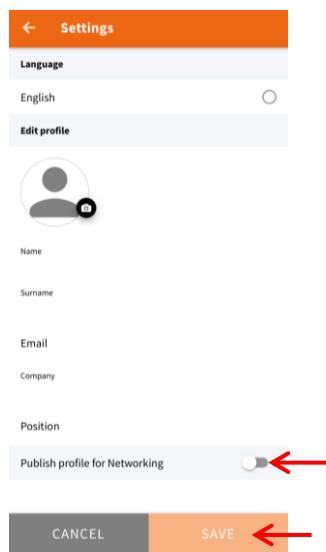
Edit your profile (you can include a photo) and click on "Publish profile for Networking" then "Save".

Click on "Networking inactive" to see other visitors and start connecting with them.

You can look for a position or company on the search bar. Then simply click on the message button to reach out!

All your messages will appear in "Messages" tab.

Unread messages will have a "!" notification next to them.



REMEMBER THAT YOU CAN ALSO PRINT YOUR BADGE AT THE ENTRANCE TO MAXIMIZE NETWORKING!