



Trust & Safety in the City of People

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City of Ghent (Belgium)

Challenges



- public acceptance of ubiquitous IoT?
 - tech evolving faster than citizen & public servant's skills
 - currently very little metadata in IoT datastreams
- can AI be “trusted”?
 - representative?
 - correct?
- new role of (local) gov't with respect to trust / privacy / ethics / security

Solutions

- Context is king

- we should make data “user friendly”
- intelligible by human and machine
- **Linked Data** is a way to “link” to contextual background
- allows interpretation of sterile IoT data

- MyData

- Citizen regains control over his/her personal data

Incremental implementation



H2020: Using AI & Big Data visualisation for decision support

SMART
FLANDERS

Flemish Government: Publishing real-time Linked Open Data



CEF Telecom: Publishing Linked Open Data about services and transport



H2020: real-time data for behavioural change

gent: zoveel stad

Collaboration is key



Thank you

<http://data.stad.gent>

<http://stad.gent/international>

<https://stad.gent/sparql>



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